

FAQ

What is required to secure my date?

A non-refundable, non-transferable retainer and signed contract are required to secure your wedding date.

Where/when is the trial?

Trials are typically held mon-fri (weekends are reserved for weddings) at my studio in Fort Walton Beach about 2 months before the wedding

How early should I book?

Most of our brides book around a year out.

Do you have a minimum to book?

During peak wedding season a minimum of \$400 per artist. Sometimes negotiable.

I have a very large wedding party; can you accommodate us?

Most artists can do a max of 8 services per artist. (1 person for hair and makeup-is 2 services). I can hire additional artists as needed (based off their availability)

Will you do just my bridal party if I choose to have my own artist?

Absolutely! There will be a slight admin fee added (normally included in bride's pricing)

Do you travel? Is my location out of your range?

YES and absolutely not!!

Travel is primarily what we do actually!

The travel fee will be assessed from the artists' home to your location. We do not have a limit although we do have a policy that any locations more than 2 hours away may require overnight accommodation.

What does my hair styling include?

our artist will arrive with all tools and products needed. Styling includes:

- 1 heat application whether it be curling or flat ironing.
 - any pinning necessary to achieve the desired look
 - all styling products needed. (root color touchup needs to be provided.)
 - all braids and details requested
 - we can apply all accessories or extensions provided by the client
 - 1 style only (time will not be allotted to changing styles multiple times)
 - Blow drying is not part of the styling unless prearranged
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What does my makeup application include?

Our artists will provide all products needed using professional and luxury brands. Please keep in mind there may be brands you are unfamiliar with since some pro brands are not available to consumers. Will WILL NOT use any product supplied by client unless still packaged brand new.

The hair and makeup page (website) has a quick overview of my makeup kit (which changes frequently) for a rough idea of what to expect! Each artist will be different.

I have naturally curly hair; can your team accommodate my hair?

This will depend on the style. We have time for 1 heat application only unless prearranged. We will either need to work with your natural curl, recurl into a different curl pattern (for types 3A or 3B), or request you have it blown out ahead of time that way we can flat iron and style (for curl patterns of 3c to 4A-B)

Can I do a trial before I book?

You certainly can, If you are interested in a trial before booking, please continue with the bridal inquiry form and subsequent brochure as normal then add in the comments or a separate email that you would prefer to trial before completing the booking process.

What if I book first, then end up not being happy with my hair and makeup?

This is a good question and the reason many people request to trial before booking. The most common reason for unsuccessful trials are due to miscommunication, typically when the bride is afraid to speak up that they don't like something or that the artist didn't quite understand what was being asked of them.

It is your responsibility to communicate with your artist.

Can I add more services later?

Yes based off availability. Each artist can accommodate a max of 6-8 services depending on the artist and time frame.

What payment methods do you accept?

Honeybook allows for secure bank transfer. Other payment methods: Zelle, Cash App, Venmo, Paypal. (Cash is accepted but you will need to get it to us before hand we do not accept day-of payments) We do not accept check.



Why do you require my credit card on file?

Unfortunately, in the past we have had little success recouping damages and time lost even though these conditions are covered in the contract.

Some of our experiences:

- bridal party showing up a full 2 hours late (no I'm not exaggerating);
- having a child break an eyeshadow palette;
- a mom take a lip-gloss from my kit and apply it directly to her child's mouth resulting having to throw the whole product away;
- a glass of champagne spilled in my kit;
- services added on last minute on the wedding day at a wedding I personally was not working. The bride told the artist she sent me and she never paid the artist. Attempts to collect were ignored and the artist was never paid for work performed.

None of these situations were ever rectified and invoices were never paid and these are just a few of the situations I have personally encountered in the last 10 years. We spend a lot of money keeping out products hygienic for clients and we value our time just as much as you value yours. As such we need to protect our artists and be able to charge for incidentals since in the past, invoicing for these things after the fact has been unsuccessful. Thank you for understanding.
